

## Procedure Aspera Connect Customer

### – Prerequisite:

- Windows XP (SP2 and above), 2003, 2008, Vista, 7 : IE6+, Firefox 2+
- Mac OS X 10.4 and above : Safari 2+, Firefox 2+
- Linux 32/64-bit : Firefox 3+

Firewall allowing connection to 92.103.10.200: TCP/80, 8080, 8443, 23, UDP/31001-31010

### – Before usage:

Ask your MPO contact (Customer Service Manager or Commercial) a login and a password for connection.

### – 1st installation:

- connect to { HYPERLINK  
"http://www.asperasoft.com/download/sw/connect/AsperaConnect" }
- select your operating system (MacOS, Windows, Linux...),
- download, then execute the program using standard installation procedures
- close your internet browser

or

- launch an internet browser with the following address: { HYPERLINK  
"http://92.103.10.200/" }
- in the identification window, enter your user name and password, then validate
- click on 'Install Now' and follow the instructions (this process can last a few minutes)
- once the installation finished, close the browser

### – Connexion to Connect Server:

- launch an internet browser with the following address: http://92.103.10.200/
- in the identification window, enter your user name and password, then validate
- to send your file, click 'Upload',
- select your file and click 'Open',
- allow the server to connect by selecting 'Allow',
- enter your password and validate

After the transfer is complete, you can close all windows. To visualise the files, reload the browser page using the F5 key.

→ For further information about the set up and utilisation of Aspera Connect, please refer to the accompanying documentation ( { HYPERLINK  
"http://www.asperasoft.com/download/sw/connect/AsperaConnect" } )

### Configuration of the plug-in to allow the transfer in case of connexion loss:

To allow the files rerun in case of connexion loss:

- When the plug-in customer aspera is launched (at the bottom right behind the clock) click on right button Preferences..., icon 'transfers', click on 'Automatically retry failed transfers'
- Attempts: 30 times
- Interval: 5 min
- Button OK

